



## Supporting People - Summary

### Service Review

2012/13

<b>Service Name:</b>	Supporting People
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<b>Service Contact:</b>	Fran Mason
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<b>Date of review:</b>	August 2012
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For further information please contact 01803 207227.

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## Supporting People:

<p><b>What is provided?</b></p>	<p>Torbay Council is the Administering Authority for the Supporting People programme. The Council commissions services in partnership with Torbay &amp; Southern Devon Health Care Trust (TSDFHCT) and Devon and Cornwall Probation Service to promote the independence of vulnerable people.</p> <p>The Supporting People service commissions housing related support for Torbay's vulnerable people with a local connection, who need support to remain living independently. Services intervene early to prevent the greater financial and social cost of acute responses to incidents such as, threatened homelessness, poor mental health and domestic abuse.</p> <p>In supporting resettlement, recovery and re-ablement following crises including, homelessness, hospitalisation or residential care the spend on statutory services, particularly social care and housing is avoided or reduced.</p>																																				
<p><b>Why is it provided?</b></p>	<p>There is no statutory requirement for Supporting People but the programme plays a key role in delivering the Council's statutory duties in relation to homelessness and children, families and young people, crime and disorder and public health.</p>																																				
<p><b>Who uses the services / what is the demand?</b></p>	<p>Client groups include:</p> <ul style="list-style-type: none"> <li>• Older People</li> <li>• Homeless Families</li> <li>• Mental Health</li> <li>• Learning Disability</li> <li>• Physical/Sensory Disability</li> <li>• Young People</li> <li>• Domestic Abuse</li> <li>• Single Homelessness</li> <li>• Alcohol &amp; Drug Problems</li> <li>• Ex-offenders</li> </ul> <p><b>Age of clients entering services:</b></p> <table border="1" data-bbox="547 1599 1334 1921"> <thead> <tr> <th>Torbay</th> <th>2009/10</th> <th>2010/11</th> <th>2011/12</th> </tr> </thead> <tbody> <tr> <td>16-17</td> <td>94</td> <td>83</td> <td>148</td> </tr> <tr> <td>18-24</td> <td>200</td> <td>198</td> <td>203</td> </tr> <tr> <td>25-44</td> <td>378</td> <td>435</td> <td>363</td> </tr> <tr> <td>45-64</td> <td>173</td> <td>220</td> <td>204</td> </tr> <tr> <td>65-84</td> <td>53</td> <td>62</td> <td>74</td> </tr> <tr> <td>85+</td> <td>13</td> <td>9</td> <td>12</td> </tr> <tr> <td>Missing</td> <td>18</td> <td>1</td> <td>18</td> </tr> <tr> <td>Total</td> <td>929</td> <td>1008</td> <td>1022</td> </tr> </tbody> </table>	Torbay	2009/10	2010/11	2011/12	16-17	94	83	148	18-24	200	198	203	25-44	378	435	363	45-64	173	220	204	65-84	53	62	74	85+	13	9	12	Missing	18	1	18	Total	929	1008	1022
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**Proportion of age of clients entering services:**

Torbay	2009/10	2010/11	2011/12
16-17	10.1%	8.2%	14.5%
18-24	21.5%	19.6%	19.9%
25-44	40.7%	43.2%	35.5%
45-64	18.6%	21.8%	20.0%
65-84	5.7%	6.2%	7.2%
85+	1.4%	0.9%	1.2%
Missing	1.9%	0.1%	1.8%

**Gender of clients entering services\*:**

Torbay	2009/10	2010/11	2011/12
Female	47.7%	46.0%	50.1%
Male	52.3%	54.0%	49.9%

\*Out of total records where gender was input.

**How much does it cost to provide?**

Staff:  
There are currently 10.6 Full Time Equivalent (FTEs) within the business unit

Budget:  
In January 2012 the average cost of a Supporting People service in Torbay was £52.11 per unit/ placement per week. This is for 1,776 units of support.

	2009/10 £'000	2010/11 £'000	2011/12 £'000	2012/13 £'000
<b>Supporting People Grant</b>	<b>5,743</b>	<b>5,474</b>	<b>5,448</b>	<b>4,989</b>
<b>Administration</b>	<b>317 *</b>	<b>341 *</b>	<b>338 *</b>	<b>336</b>
	<b>6,060</b>	<b>5,815</b>	<b>5,786</b>	<b>5,325</b>

\* Supporting People Administration was included in 'Housing Services' budget figures prior to 2012/2013

**How well are we providing it? Key achievements in the last 2 years**

Title	2009/10		2010/11		2011/12	
	Target	Actual	Target	Actual	Target	Actual
Increase housing support in the private sector	18%	33%	25%	49%	50%	51%
Percentage of vulnerable people achieving independent living	76.00%	75.53%	78.00%	80.92%	79.00%	82.42%

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	Percentage of vulnerable people who are supported to maintain independent living	98.50%	98.02%	98.50%	97.83%	98.00 %	97.93 %
	Offenders under probation living in suitable accommodation at the end of their order or licence	70.00%	80.8%	77.00%	83.9%	77.0%	85.1%
	Offenders under probation supervision in employment at the end of their order or licence	40.00%	46.6%	40.00%	47.9%	40.0%	45.0%
	Number of people who have purchased their own services through a Personal Budget	5	7	25	33	95	48

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